

WESTMINSTER CITY COUNCIL

STATEMENT OF DECISION

SUBJECT: FACILITIES MANAGEMENT SERVICES – FUTURE SERVICE

Notice is hereby given that Cabinet Member for Finance and Council Reform , Cabinet Member for Finance and Council Reform, has made the following executive decision on the above mentioned subject for the reasons set out below.

Summary of Decision

1. To approve the award of a contract for Building Fabric services to CBRE Managed Services Limited for a total period of 3 years from 01 June 2024 for the total sum of £3,218,416, with the option to extend for a further two years.
2. To approve the award of a contract for Mechanical, Electrical and Plumbing services to CBRE Managed Services Limited for total period of 3 years from 01 June 2024 for the total sum of £9,241,710, with the option to extend for a further two years.
3. To approve the award of a contract for Cleaning services to Pinnacle Housing Ltd for at total period of 3 years from 01 June 2024 for the total sum of £5,379,857, with the option to extend for a further two years.
4. To approve the award of a contract for Security services to Goshen Limited for a total period of 3 years from 01 June 2024 for the total sum of £2,735,545, with the option to extend for a further two years.
5. To approve the award of a contract for the provision of maintenance and remedial services for Lifts to Precision Lift Services Limited for a total period of 3 years from 01 June 2024 for the total sum of £300,434, with the option to extend for a further two years.

Reasons for Decision

The decision to award the new Facilities Management (FM) contracts is required to ensure that the Councils' various sites are maintained to a high standard, with all aspects of statutory compliance and Health and Safety meeting the required standards and regulations. Sites include staff offices 64 Victoria Street parts occupied by the Council, all libraries including the Archive Centre and Reference Library, the Mortuary and adjacent Coroner's Court, three Family Hubs, a Care Home, and a range of Depots. The contracts do not generally apply to Schools as Schools are responsible for their premises or generally the Council's Leisure Centres which are managed by the Council's leisure operator.

The Council believe that it is the right decision to change the contract structure to improve service delivery and maximise performance levels. Transferring to 5 individual contractual agreements will ensure that each supplier can focus on their core responsibilities and contractual obligations.

Each successful supplier has submitted a comprehensive proposal which outlines how they will deliver services to the standards required. In additional, the commercial proposals received are in-line with expectations, providing value for money.

Within each winning bid, beneficial Social Value commitments were reviewed and scored accordingly. All commitments and benefits to the Council and its residents will be captured and monitored during supplier review meetings to ensure that outcomes are delivered on time and as expected.

All contracts will be managed in accordance with the Council's processes to ensure that high standards are met and all KPIs adhered to. It is not anticipated at this stage that additional resources will be required for contract management, but this will be kept under review.

**Stuart Love, Chief Executive,
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64 Victoria Street
LONDON SW1E 6QP**

Publication Date: 08 April 2024

Decision Date: 16 April 2024

Implementation Date: 24 April 2024

Reference: FCR24-20