

Appendix 1 - Tri Borough Risk Management Scoring Matrix

Scoring (Impact)

| Impact Description | Category | Description |
|--------------------|-----------------------|--|
| 1 Very Low | Cost/Budgetary Impact | £0 to £25,000 |
| | Impact on life | Temporary disability or slight injury or illness less than 4 weeks (internal) or affecting 0-10 people (external) |
| | Environment | Minor short term damage to local area of work. |
| | Reputation | Decrease in perception of service internally only – no local media attention |
| | Service Delivery | Failure to meet individual operational target – Integrity of data is corrupt no significant effect |
| 2 Low | Cost/Budgetary Impact | £25,001 to £100,000 |
| | Impact on life | Temporary disability or slight injury or illness greater than 4 weeks recovery (internal) or greater than 10 people (external) |
| | Environment | Damage contained to immediate area of operation, road, area of park single building, short term harm to the immediate ecology or community |
| | Reputation | Localised decrease in perception within service area – limited local media attention, short term recovery |
| | Service Delivery | Failure to meet a series of operational targets – adverse local appraisals – Integrity of data is corrupt, negligible effect on indicator |
| 3 Medium | Cost/Budgetary Impact | £100,001 to £400,000 |
| | Impact on life | Permanent disability or injury or illness |
| | Environment | Damage contained to Ward or area inside the borough with medium term effect to immediate ecology or community |
| | Reputation | Decrease in perception of public standing at Local Level – media attention highlights failure and is front page news, short to medium term recovery |
| | Service Delivery | Failure to meet a critical target – impact on an individual performance indicator – adverse internal audit report prompting timed improvement/action plan - Integrity of data is corrupt, data falsely inflates or reduces outturn of indicator |
| 4 High | Cost/Budgetary Impact | £400,001 to £800,000 |
| | Impact on life | Individual Fatality |
| | Environment | Borough wide damage with medium or long term effect to local ecology or community |
| | Reputation | Decrease in perception of public standing at Regional level – regional media coverage, medium term recovery |
| | Service Delivery | Failure to meet a series of critical targets – impact on a number of performance indicators – adverse external audit report prompting immediate action - Integrity of data is corrupt, data falsely inflates or reduces outturn on a range of indicators |
| 5 Very High | Cost/Budgetary Impact | £800,001 and over |
| | Impact on life | Mass Fatalities |
| | Environment | Major harm with long term effect to regional ecology or community |
| | Reputation | Decrease in perception of public standing nationally and at Central Government – national media coverage, long term recovery |
| | Service Delivery | Failure to meet a majority of local and national performance indicators – possibility of intervention/special measures – Integrity of data is corrupt over a long period, data falsely inflates or reduces outturn on a range of indicators |

Scoring (Likelihood)

| Descriptor | Likelihood Guide |
|-----------------------------------|---|
| 1. Improbable, extremely unlikely | Virtually impossible to occur 0 to 5% chance of occurrence. |
| 2. Remote possibility | Very unlikely to occur 6 to 20% chance of occurrence |
| 3. Occasional | Likely to occur 21 to 50% chance of occurrence |
| 4. Probable | More likely to occur than not 51% to 80% chance of occurrence |
| 5. Likely | Almost certain to occur 81% to 100% chance of occurrence |