

### Community Services Business and Planning P&S Committee Action Tracker

ROUND ONE 8 JUNE 2020		
Agenda Item	Action	Update
Item 4: Cabinet Member Update	The committee requested information on how much of the £15,000 spent on shopping as part of the Westminster Connects service had been returned to the Council by service users.	In progress
	The committee requested further information on the future plans for play streets.	Completed
	The committee requested information on the support being provided by the council to foodbanks in Westminster.	Completed

ROUND TWO 14 SEPTEMBER 2020		
Agenda Item	Action	Update
Item 4: Cabinet Member Update	The committee requested an update on tendering a contract to provide 5G from lampposts.	Completed
	The committee requested an update on finding new premises for WAES.	Completed
Item 7: Contact Centre Performance Update	The committee requested information on when the contact centres review will be published.	Completed
	The committee requested details on the incentives for channel shift within contact centre contracts.	Completed
	The committee requested information on how the Council ensures adequate pay and conditions for contact centre staff.	Completed