

**ACTION TRACKER 2020/21**  
**Housing, Finance and Reeneration Policy and Scrutiny Committee**

<b>ROUND ONE</b> <b>21 MAY 2020</b>		
<b>Agenda Item</b>	<b>Action</b>	<b>Update</b>
Cabinet Member Q&A – Cabinet Member for Housing Services	Share figures on repair rates including feedback from residents on the service.	Completed
	Provide an update on work to remove/replace cladding.	Completed

<b>ROUND TWO</b> <b>17 September 2020</b>		
<b>Agenda Item</b>	<b>Action</b>	<b>Update</b>
Cabinet Member Q&A – Cabinet Member for Finance, Property and Regeneration	Share Morgan Sindell performance figures with the Committee.	Completed
Cabinet Member Q&A – Cabinet Member for Housing Services	Provide the staff turnover rate in housing call centres.	Completed
	Provide figures on gas servicing completed on time across Westminster (broken down by tenants and leaseholders) and gas certificates received from leaseholders.	Completed
	Provide statistics on Domestic Abuse cases in Westminster, especially any effect that lockdown has had.	Completed
	Provide an update on customer services performance in the housing department in the next Cabinet Member report.	In progress
	Circulate ASB on Estates Task Group Report.	Completed
Private Rented Sector Strategy	When appropriate provide an update on 'selective licensing' and what the Council's position on this is.	Completed