

Housing and Regeneration Policy and Scrutiny Committee Work Programme 2023/24

Cab Member	Subject	Description	Committee Date
Cllr Begum	Compensation Policy	<p>The Compensation Policy is currently under consultation. It aims to provide a consistent approach to awarding compensation which is reasonable and fair, to make the assessment process simple to minimise customer effort and ensure claims are assessed and paid efficiently, to explore practical solutions to address complaints on a case-by-case basis, and ensure that compensation which is paid helps inform learning and improve services. Changes to complaints handling could also be discussed.</p> <p>The Committee is asked to review the initial draft evaluation of consultation on proposals for compensation policy, with a view to contribute to formation of recommendations based on these findings and results.</p>	12 th December 2023
Cllr Begum	Allocations Policy	<p>Every Local Authority is legally required to publish their Allocations Scheme which sets out how social housing is allocated, how groups are prioritised and how we discharge our duty.</p> <p>In line with the recommendations from Westminster's Housing Commission and the Fairer Westminster Strategy, the policy will: be more open and transparent in how we allocate social housing, have a simpler scheme that is easier for customers and stakeholders to understand, and for the council to deliver, better recognise those with multiple needs and improve the way we communicate changes and expectations around the scheme.</p> <p>Pre-engagement with key stakeholders has begun with a formal consultation to begin early in 2024.</p> <p>This item aims to develop the elements of the Allocation Scheme which could change following consultation and contribute to a discussion around the planned consultation engagement, including consideration of any particular cohorts that should be engaged to ensure a diverse range of voices.</p> <p>Phase 1 – Discovery, planning and engagement - proposed to run October to December 2023</p> <p>Phase 2 - Design and consultation - proposed to run November to January 2024.</p> <p>Phase 3 - Delivery transition and implementation proposed to run January 2024 – April 2024.</p> <p>This Committee is feeding into Phase 1 and 2.</p>	12 th December 2023

<p>JOINT: Cllr Boothroyd/ Cllr Noble/Begum</p>	<p>Temporary Accommodation (TA)</p>	<p>The Council is adding 250 new properties over 3 to 4 years, whilst being conscious to increase the standards of TA generally to improve the TA offering. This has a significant cost impact but also represents cost savings as the Council will not be paying for B&Bs etc.</p> <p>Member feedback is welcomed on where exactly they want to look and give steer on. Currently, it is proposed that a paper provides the broad context of Temporary Accommodation and looks at:</p> <ul style="list-style-type: none"> - the attainment of new properties including cost, quality, timeline, delivery - Use of, context, current costs and savings associated with the use of hostels and B&Bs - Decision on sites – building on infill vs buying hotels outcome. - Quality of provision and impact on life, physical and mental health - Reference to private rented sector and charter 	<p>4th March 2024</p>
<p>Cllr Barraclough</p>	<p>Quarterly - Oxford Street Programme Update</p>	<p>The Committee will receive an update from the Oxford Street Programme at each scheduled Committee. This will be to keep Members updated on the latest delivery and outcomes of the Programme. When the update is significant, or Members indicate they have questions to ask, the Cabinet Member responsible will be asked to attend the Committee and speak to the questions posed.</p>	<p>Quarterly</p>