

Appendix 3: Housing & Regeneration Policy and Scrutiny Committee Tacker

This tracker enables the Committee to monitor progress against the recommendations it has made, requests for information and actions to be completed.

| Item | Recommendation Information Action | Detail | Political Lead and Officer Lead | Status | Response |
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| Work Programme 12.12.23 | Information | To provide more detail on the role Cabinet Members will play in Policy and Scrutiny going forward. | <i>Policy and Scrutiny Advisor</i> | Done | Proposals for alternative arrangements for information sharing which was shared with Committee Members on 7 th November 2023, has been distributed to the Member who asked. Who had not received it. |
| Housing Allocations Scheme 12.12.23 | Information | To provide detail on how the consultation is configured and designed to avoid instances of bias and ensure there is as much sample composition as possible. | Cabinet Member for Housing Services Director of Housing Needs | In Progress | Awaiting response. |
| | Recommendation | The Committee recommended that the Council presents the final iteration of the Housing Allocations Scheme with visual aids, such as flow charts, to make the process easier to understand. | Cabinet Member for Housing Services Strategic Director of Housing and Commercial Partnerships | Done | We take on board the committee's recommendations, making the scheme easy to understand is a core aim of the revision. The final version of the Allocations Scheme will be provided in a logical, clear, and understandable format for residents and applicants. |
| Housing Allocations Scheme 12.12.23 | Recommendation | The Committee recommended that the Council make clear that any revised Housing Allocations Scheme will have no change on the level of provision available. | Cabinet Member for Housing Services Strategic Director of Housing and Commercial Partnerships | Done | The introduction to the consultation (which you can view here) makes clear that any revision to the scheme will not change the number of social homes available. |
| | Recommendation | The Committee recommended that the Council makes clearer that time spent on the Housing Register does not contribute towards the ten-year residency benefit. | Cabinet Member for Housing Services Strategic Director of Housing and Commercial Partnerships | Done | The consultation asks for comment on the ten-year residency benefit, any change to this will be clearly communicated as part of the new Allocations Scheme as |

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| | | | | | well as any exclusions that operate with regards to accessing these points. |
| Housing Allocations Scheme 12.12.23 | Recommendation | The Committee recommended that the Council considers factoring in cumulative need in terms of allocating and that this can factor in any emerging needs that may appear over time. | Cabinet Member for Housing Services Strategic Director of Housing and Commercial Partnerships | Done | As mentioned in the committee report, one of the main changes the review seeks to make is to acknowledge and reflect additional priority for cumulative need e.g., overcrowded households who also present and are assessed with a medical need and how this may increase additional priority in the scheme. |
| | Recommendation | The Committee recommended that the Council consider volunteer work as a factor when attributing points based on employment. | Cabinet Member for Housing Services Strategic Director of Housing and Commercial Partnerships | Done | The consultation asks respondents for their feedback on the existing allocation of employment-based points, any changes to the existing arrangements will be considered in light of the responses received through the consultation and this recommendation from the committee will be considered as part of this. |
| Housing Allocations Scheme 12.12.23 | Recommendation | The Committee recommended that the Council improve education around succession and assignments. | Cabinet Member for Housing Services Strategic Director of Housing and Commercial Partnerships | Done | We note the Committee’s recommendation and will look to include information around succession and assignments through our existing comms with residents. |
| | Recommendation | The Committee recommended that the Council ensures the final version of the Allocations Scheme is open and transparent in how priority groups are determined and makes clear who might potentially miss out. | Cabinet Member for Housing Services Strategic Director of Housing and Commercial Partnerships | Done | The overall ambition in reviewing the scheme is that it will deliver greater transparency on how we allocate social housing; including how priority groups are determined and presenting the new scheme within a logical, clear, and understandable format for residents and applicants. |
| Housing Compensations Policy 12.12.23 | Information | To provide financial projections on likely cost of the successful implementation of the new policy. | Cabinet Member for Housing Services Head of Housing Improvements and Innovation | In Progress | Awaiting response. |
| | Information | To address the notion of potentially providing compensation to leaseholders directly adversely | Cabinet Member for Housing Services | In Progress | Awaiting response. |

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| | | effected by issues in social housing, such as leaks from flats above. | Head of Housing Improvements and Innovation | | |
| Housing Compensations Policy 12.12.23 | Information | To provide data of current contractor performance and the frequency of how often these contracts are reviewed. | Cabinet Member for Housing Services Head of Housing Improvements and Innovation | In Progress | Awaiting response. |
| | Information | To provide data on the frequency of ombudsman interventions and complaints regarding compensation in Westminster. | Cabinet Member for Housing Services Head of Housing Improvements and Innovation | In Progress | Awaiting response. |
| | Recommendation | The Committee recommended that the Council make its Compensation Policy simple and accessible. | Cabinet Member for Housing Services Strategic Director of Housing and Commercial Partnerships | Done | As part of the launch of the new policy we will produce guidance in plain English and in different formats so that it is clear to follow, and residents know what to expect. |
| | Recommendation | The Committee recommended that the Council considers compensating based on impact, particularly including potential impact on those working in the gig economy. | Cabinet Member for Housing Services Strategic Director of Housing and Commercial Partnerships | Done | While the main aim of the policy is to provide a consistent approach to compensation, complaints will be addressed on a case-by-case basis to ensure that practical solutions can be offered, and individual circumstance considered. |
| | Recommendation | The Committee recommended that the Council makes clear its Compensation Policy is not an adjudicated process. | Cabinet Member for Housing Services Strategic Director of Housing and Commercial Partnerships | Done | The introduction to the policy will make clear that refunds and reimbursement payments are awarded as per criteria set down in the policy and are not part of an adjudicated process. |
| Oxford Street Programme Quarterly 12.12.23 | Information | To provide a projection of spending throughout the programme. | Cabinet Member for Economy and Employment Director of Governance Operations OSP | Done | Provided to Members on 01.02.24 via email |
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| <p>Oxford Street Programme Quarterly 12.12.23</p> | <p>Information</p> | <p>To provide details of partnerships formed in financing the programme, particularly public realm aspects, and the agreed financial burdens that are going to be taken on by the private sector.</p> | <p>Cabinet Member for Economy and Employment Director of Governance Operations OSP</p> | <p>Done</p> | <p>Provided to Members on 01.02.24 via email</p> |
| <p>Oxford Street Programme Quarterly 12.12.23</p> | <p>Information</p> | <p>To provide the rationale for the inclusion of Grosvenor Square as part of the wider programme and why it is not considered for its own separate public realm scheme.</p> | <p>Cabinet Member for Economy and Employment Director of Governance Operations OSP</p> | <p>Done</p> | <p>Provided to Members on 01.02.24 via email</p> |