

Appendix 2: Climate Action, Environment and Highways Policy and Scrutiny Committee Tracker

This tracker enables the Committee to monitor progress against the recommendations it has made, requests for information and actions to be completed.

Meeting Date	Item	Recommendation / Information Request/ Action	Detail	Political Lead and Officer Lead	Status
16 th January 2024	Work Programme	Action	To consider the Air Quality Action Plan and the Pimlico District Heating Undertaking (P.D.H.U) as items for future Committee meetings	Policy and Scrutiny Advisor	Done
	CCTV in Westminster	Action	To provide Committee Members with a version of the Consultant Report on CCTV in Westminster.	Cabinet Member for Communities and Public Protection Exec Director of Environment, Climate and Public	Sent to Members.
		Recommendation	The Committee recommended that the Council considers prioritising locations with high incidence of crimes against the person, particularly thefts and muggings.	Cabinet Member for Communities and Public Protection Exec Director of Environment, Climate and Public	Sent out 14.04.24 Published below
		Recommendation	The Committee recommended that the Council considers installing cameras on quieter streets, away from businesses, to combat issues faced by residents such as drug-dealing.	Cabinet Member for Communities and Public Protection Exec Director of Environment, Climate and Public	Sent out 14.04.24 Published below
		Recommendation	The Committee recommended that the Council consider permitting residents to feed into the locations being selected, possibly through a bid system.	Cabinet Member for Communities and Public Protection Exec Director of Environment, Climate and Public	Sent out 14.04.24 Published below
		Recommendation	The Committee recommended that the Council consider using cameras, in part, to monitor and try to reduce graffiti at hotspots.	Cabinet Member for Communities and Public Protection Exec Director of Environment, Climate and Public	Sent out 14.04.24 Published below
		Recommendation	The Committee recommended that the cameras be mobile and reactive to whenever issues might be flagged up.	Cabinet Member for Communities and Public Protection Exec Director of Environment, Climate and Public	Sent out 14.04.24 Published below
	Highways Services Procurement	Recommendation	The Committee recommended that the Council considers incorporating net-zero commitments to contracts.	Cabinet Member for City Management and Air Quality Exec Director of Environment, Climate and Public	Sent out 21.03.24 Published below
29 th February 2024	Work Programme	Action	To ensure that outstanding actions are adequately responded to.	Policy and Scrutiny Advisor	Legacy actions now complete
		Action	To consider PDHU returning as a substantive item when the direction of travel was clearer and the likely costs to residents could be better measured and evaluated.	Policy and Scrutiny Advisor	Will be considered and discussed at work programme session.
	Sustainable Transport	Information	To clarify some of the statistics provided in the evidence base, particularly around access to green space split by ward	Cabinet Member for City Management and Air Quality Exec Director of Environment, Climate and Public	Sent to Members on 30.04.24

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Strategy		and cycle collision statistics against the data displayed on the TfL dashboard.			
	Information	To provide information on increasing rollout of 'Santander' bikes and any other notable developments such as their provision of E-bikes and the geographical spread of availability.	Cabinet Member for City Management and Air Quality Exec Director of Environment, Climate and Public	Sent to Members on 30.04.24	
	Recommendation	The Committee recommended that the Council consider zoning elements of the strategy across Westminster, to consider unique challenges that exist across the City, split geographically, such as varying degrees of car ownership for example.	Cabinet Member for City Management and Air Quality Exec Director of Environment, Climate and Public	Sent out 30.04.24 Published below	
	Recommendation	The Committee recommended that the Council consider giving greater consideration to people who may have mobility issues and who may find moving away from car ownership (including EVs) more difficult	Cabinet Member for City Management and Air Quality Exec Director of Environment, Climate and Public	Sent out 30.04.24 Published below	
	Recommendation	The Committee recommended that the Council considers widening the evidence base to highlight the importance of the pillars and need for action.	Cabinet Member for City Management and Air Quality Exec Director of Environment, Climate and Public	Sent out 30.04.24 Published below	
	Recommendation	The Committee recommended that the Council continue to co-design with partner organisations.	Cabinet Member for City Management and Air Quality Exec Director of Environment, Climate and Public	Sent out 30.04.24 Published below	
	Recommendation	The Committee recommended that the Council be more ambitious on air quality targets and not limit itself just to WHO guideline level targets for 2040.	Cabinet Member for City Management and Air Quality Exec Director of Environment, Climate and Public	Sent out 30.04.24 Published below	
	PDHU – Outline Business Case	Information	To provide the Committee with an outline on proposals for charging of commercial units and charities which operate within the network.	Cabinet Member for Climate, Ecology and Culture Cabinet Member for Housing Services Executive Director of Regeneration, Economy and Planning	Sent to Members 26.03.24
		Information	To provide the figures referenced that justify why different energy tariffs on different estates is considered a disadvantage to the options 5 and options 6 presented in the report.	Cabinet Member for Climate, Ecology and Culture Cabinet Member for Housing Services Executive Director of Regeneration, Economy and Planning	Sent to Members 26.03.24
		Information	To provide the assumptions made in terms of estimated capital and energy costs in the forecasted cost analysis within the strategic outline case.	Cabinet Member for Climate, Ecology and Culture Cabinet Member for Housing Services Executive Director of Regeneration, Economy and Planning	Sent to Members 26.03.24
Recommendation		The Committee recommended that the Council consider changing the title of the programme, to give fair consideration to all options.	Cabinet Member for Climate, Ecology and Culture Cabinet Member for Housing Services Executive Director of Regeneration, Economy and Planning	Sent out 07.05.24 Published below	
Recommendation		The Committee recommended that the Council consider vulnerability, particularly for elderly or those with additional needs, in any potential decanting from properties that might be necessary at some point due to renovation.	Cabinet Member for Climate, Ecology and Culture Cabinet Member for Housing Services Executive Director of Regeneration, Economy and Planning	Sent out 07.05.24 Published below	

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	Recommendation	The Committee recommended that the Council considers affordability per unit/household and that costs of £50,000 per unit should automatically be discounted.	Cabinet Member for Climate, Ecology and Culture Cabinet Member for Housing Services Executive Director of Regeneration, Economy and Planning	Sent out 07.05.24 Published below
	Recommendation	The Committee recommended that the Council considers options for cooling as well as heating when selecting the desired option.	Cabinet Member for Climate, Ecology and Culture Cabinet Member for Housing Services Executive Director of Regeneration, Economy and Planning	Sent out 07.05.24 Published below
	Recommendation	The Committee recommended that the Council, in an addition to the technical expert provided, considers providing an independent financial expert to support and guide residents with costs.	Cabinet Member for Climate, Ecology and Culture Cabinet Member for Housing Services Executive Director of Regeneration, Economy and Planning	Sent out 07.05.24 Published below
	Recommendation	The Committee recommended that the Council improves communication with ward councillors and keeps them abreast of developments and key engagement appointments.	Cabinet Member for Climate, Ecology and Culture Cabinet Member for Housing Services Executive Director of Regeneration, Economy and Planning	Sent out 07.05.24 Published below
	Recommendation	The Committee recommended that the Council reviews the process of individual metering in flats to minimise disruption and, where possible, avoid the need to make multiple installations.	Cabinet Member for Climate, Ecology and Culture Cabinet Member for Housing Services Executive Director of Regeneration, Economy and Planning	Sent out 07.05.24 Published below

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Responses to Recommendations

CCTV in Westminster

Recommendation	The Committee recommended that the Council considers prioritising locations with high incidence of crimes against the person, particularly thefts and muggings.	Cabinet Member for Communities and Public Protection Exec Director of Environment, Climate and Public
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Response:

Accepted.

The Council will develop a policy that considers locations based on crime volumes, harm and the potential to detect and/or prevent crime. Installations must also be compliant with other matters (such as suitability of location for surveillance, and the available infrastructure).

Recommendation	The Committee recommended that the Council considers installing cameras on quieter streets, away from businesses, to combat issues faced by residents such as drug-dealing.	Cabinet Member for Communities and Public Protection Exec Director of Environment, Climate and Public
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Response:

Partially accepted.

The Council will develop an operational framework that allows for the installation of cameras at suitable locations. We will evaluate over time whether or not quieter streets meet the threshold for installation and if they do not, whether or not we need to vary the criteria to allow for effective deployments.

Recommendation	The Committee recommended that the Council consider permitting residents to feed into the locations being selected, possibly through a bid system.	Cabinet Member for Communities and Public Protection Exec Director of Environment, Climate and Public
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Response:

Partially accepted.

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We do not propose to open a ‘public bidding’ process for camera installations. However, we intend through our neighbourhood co-ordinators and our stakeholder forums to enable community intelligence to inform deployment and a process whereby suggestions for locations will be evaluated. Members insight, resident complaints and casework will also influence our assessment of camera locations.

Recommendation	The Committee recommended that the Council consider using cameras, in part, to monitor and try to reduce graffiti at hotspots.	Cabinet Member for Communities and Public Protection Exec Director of Environment, Climate and Public
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Response:

Accepted.

We intend to develop a policy that will allow for public space surveillance for a range of crime & disorder and ASB issues including waste, graffiti.

Recommendation	The Committee recommended that the cameras be mobile and reactive to whenever issues might be flagged up.	Cabinet Member for Communities and Public Protection Exec Director of Environment, Climate and Public
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Response:

Accepted.

We intend to adopt technology that allows for rapid deployment to issues around the City. We do however recognise that constantly moving cameras reduced their operational life-span and may undermine the purpose of original installation. Therefore, the frequency of movement needs to be appropriate to the issue/location. This is to be included in the procurement specification (By March 2024 – Head of Community Safety).

N.B For all CCTV Recommendation Responses:

A draft operational framework will be developed and consulted upon with key stakeholders prior to installation of cameras. (By May 2024 – Head of Community Safety)

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Standard compliance protocols (for data protection etc.) will be agreed to allow for camera installations. (By May 2024 – Head of Community Safety & others)

An engagement exercise will be undertaken after an initial evaluation of the draft operational framework has been operational for 6 months to inform a Council wide policy document on the use of CCTV (By 31 March 2025 – Head of Community Safety)

Highways Services Procurement

Recommendation	The Committee recommended that the Council considers incorporating net-zero commitments to contracts.	Cabinet Member for City Management and Air Quality Exec Director of Environment, Climate and Public
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Response:

I can confirm that low/zero carbon requirements are programmed to be incorporated into the Highways contract, which is scheduled to commence in 2026.

Sustainable Transport Strategy

Recommendation	The Committee recommended that the Council consider zoning elements of the strategy across Westminster, to consider unique challenges that exist across the City, split geographically, such as varying degrees of car ownership for example.	Cabinet Member for City Management and Air Quality Exec Director of Environment, Climate and Public
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Response:

Given the breadth and coverage of this Sustainable Transport Strategy, it is proposed that the project team look at zoning options in line with a Street Types approach. This will encourage the strategy to look at different parts of the city as to whether they are residential and liveable streets, neighbourhood high streets, key local centres or strategic roads. Interventions that may be recommended as part of this strategy may be more suitable to different street types, and this approach allows us to take localised, place-based decisions.

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Other factors will be considered when designing this strategy such as any necessary emphasis on under-served communities, the role transport can play in supporting our #2035 ambitions, as well as any planned investment or design works in specific areas. The analysis of our engagement results will also inform any area-specific recommendations, as we will be able to understand how our communities across the borough want to see transport and the kerbside prioritised near them.

Recommendation	The Committee recommended that the Council consider giving greater consideration to people who may have mobility issues and who may find moving away from car ownership (including EVs) more difficult	Cabinet Member for City Management and Air Quality Exec Director of Environment, Climate and Public
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Response:

As part of our engagement plan, we are liaising with various mobility charities and organisations to ensure that the strategy is reflective of those with differing mobility needs. Through community workshops and our online engagement platform, we will be able to actively target all relevant groupings to ensure their thoughts are incorporated into the strategy. There are two planned external workshops with Transport for All to ensure the strategy reflects the needs and aspirations of the large number of disabled and mobility impaired people that Transport for All represents.

Recommendation	The Committee recommended that the Council considers widening the evidence base to highlight the importance of the pillars and need for action.	Cabinet Member for City Management and Air Quality Exec Director of Environment, Climate and Public
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Response:

The Council has sought the expertise of external consultants, NRP, who are extremely experienced in transport forecasting and highways activities. They are reviewing our current evidence base and are working with us to finalise any additional need for further evidence and undertake any required work. It is anticipated that the evidence base will be finalised by mid-June 2024.

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Recommendation	The Committee recommended that the Council continue to co-design with partner organisations.	Cabinet Member for City Management and Air Quality Exec Director of Environment, Climate and Public
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Response:

Co-design is at the forefront of this strategy. The Council is currently working with a number of partner organisations such as TfL, Cross River Partnership, London Cycling Campaign, and Wheels for Wellbeing to name just a few. As part of the engagement and consultation for this strategy, the Council is working with external consultants, WSP, who are transport technical experts to host a series of external workshops with a variety of community members from residents and businesses through to education facilities and industry experts. Engaging in this way enables equal input and collaboration when designing this strategy.

Recommendation	The Committee recommended that the Council be more ambitious on air quality targets and not limit itself just to WHO guideline level targets for 2040.	Cabinet Member for City Management and Air Quality Exec Director of Environment, Climate and Public
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Response:

The Sustainable Transport Strategy will seek to encourage active travel and other sustainable modes in a bid to deliver clear benefits for Fairer Westminster priorities relating to climate emergency and air quality. Our proposed ambition on improving air quality and the actionable strategies and measures deliver it, will be established through work to develop a forward-looking Air Quality Action Plan. This will build on a review of the findings of the WHO baselining study which is currently underway and will underpin recommendations on air quality targets. An update will be shared with the Committee later this year.

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PDHU Outline Business Case

Recommendation	The Committee recommended that the Council consider changing the title of the programme, to give fair consideration to all options.	Cabinet Member for Climate, Ecology and Culture Cabinet Member for Housing Services Executive Director of Regeneration, Economy and Planning
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Response:

This recommendation has been accepted. It is proposed that the title of the programme is changed to 'The Future of PDHU' which is reflective of the current position of the programme and the options being considered.

Recommendation	The Committee recommended that the Council consider vulnerability, particularly for elderly or those with additional needs, in any potential decanting from properties that might be necessary at some point due to renovation.	Cabinet Member for Climate, Ecology and Culture Cabinet Member for Housing Services Executive Director of Regeneration, Economy and Planning
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Response:

Vulnerability of residents will be a key consideration in any decisions and planning for retrofit works. Due to the early stages of the programme there have been no decisions on which option will be progressed. Once this has been decided a detailed delivery plan will need to be developed including how to care for vulnerable residents.

Recommendation	The Committee recommended that the Council considers affordability per unit/household and that costs of £50,000 per unit should automatically be discounted.	Cabinet Member for Climate, Ecology and Culture Cabinet Member for Housing Services Executive Director of Regeneration, Economy and Planning
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Response:

Affordability for residents will be a key feature of the options analysis. Any decisions will need to assess capital costs and ongoing operational costs, to include energy costs and maintenance. It is not possible to comment on costs per home until costings for all the options have been explored fully and discussed with residents and local councillors.

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Recommendation	The Committee recommended that the Council considers options for cooling as well as heating when selecting the desired option.	Cabinet Member for Climate, Ecology and Culture Cabinet Member for Housing Services Executive Director of Regeneration, Economy and Planning
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Response:

Installation of a district cooling system has been considered although it was not considered technically or commercially viable as it would increase costs. Any improvements/replacements to the existing heat network are expected to reduce heat loss from pipework which will help alleviate overheating in communal areas.

Recommendation	The Committee recommended that the Council, in an addition to the technical expert provided, considers providing an independent financial expert to support and guide residents with costs.	Cabinet Member for Climate, Ecology and Culture Cabinet Member for Housing Services Executive Director of Regeneration, Economy and Planning
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Response:

This recommendation will be implemented. Once the financial model is built the Council will look into options to appoint an independent financial expert who can review the modelling and assumptions.

Recommendation	The Committee recommended that the Council improves communication with ward councillors and keeps them abreast of developments and key engagement appointments.	Cabinet Member for Climate, Ecology and Culture Cabinet Member for Housing Services Executive Director of Regeneration, Economy and Planning
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Response:

This recommendation will be implemented, and the Council commits to improving communication with Ward Councillors through briefing notes, newsletters and invitations to community events.

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Recommendation	The Committee recommended that the Council reviews the process of individual metering in flats to minimise disruption and, where possible, avoid the need to make multiple installations.	Cabinet Member for Climate, Ecology and Culture Cabinet Member for Housing Services Executive Director of Regeneration, Economy and Planning
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Response:

There is a legislative requirement for WCC to assess the viability of installing either Heat Meters or Heat Cost Allocators to all properties in the City WCC provides heating and hot water to, this includes PDHU. Through our assessment, based on the cost tool provided by government, we found that PDHU properties were viable for Heat Cost Allocator installation. However, now we have come to the end of our assessment, although it is viable to install Heat Cost Allocators, it is not viable to install hot water metering, which would also be required. This is because of the nature of the pipework and buildings – the same reason heat meters are not viable.

Therefore, at the end of the review all properties are currently not viable and in line with Heat Network Metering and Billing Regulations. As a result, there will be no metering or heat cost allocators installed across PDHU in the short term.